

## GENERAL TERMS AND CONDITIONS OF SALE

### Conditions for the reservation :

To make a reservation, you need to pay :

- For a camping pitch :

50 € . If you stay less than 3 nights, the down-payment will just represent 30% of the total price of your stay.

- For the rent of an accommodation (mobile-home or bungalow) :

A down-payment of 30 % of the stay. The customers pay the full stay when they arrive.

- For a long-stay package :

100 € when you book. You need to pay the rest of the stay before the 15<sup>th</sup> of the running month.

As soon as we received your application, we'll send you an acknowledgment of receipt to let you know if we accept or refuse your stay.

### Conditions for a cancellation :

The cancellation of a booking must be confirmed in writing (e-mail, fax, letter).

The filling fees are not refundable.

Refund of the down-payment :

-If we receive your cancellation application 2 months before your arrival, we will refund the total amount that you paid as down-payment.

- If we receive your cancellation application between 2 months and 1,5 month before your arrival, we will refund 75% of the down-payment.

-If we receive your cancellation application between 1 month and 1,5 month before your arrival, we will refund 50% of the down-payment.

-If we receive your cancellation application less than 1,5 month before your arrival or if you left before the end of your stay, we will not refund any amount that you paid.

We will keep your pitch or your accommodation until the day following your planned arrival date at midday. If you don't call us, we will rent it to someone else.